

# **Retention Policy**

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|--------------|----------------|
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|---------------------------------|--|
| Pg 3                            | Incorporation of Introduction & Scope of policy headings for streamline purposes |

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#### Introduction

Westfield Academy is committed to maintaining the confidentiality of its information and ensuring that all records within the Academy are only accessible by the appropriate individuals. In line with the requirements of the GDPR, the Academy also has a responsibility to ensure that all records are only kept for as long as is necessary to fulfil the purpose(s) for which they were intended.

The Academy has created this policy to outline how records are stored, accessed, monitored, retained and disposed of to meet the Academy's statutory requirements.

This document complies with the requirements set out in the GDPR and Data Protection Act 2018.

#### Legal framework

This policy has due regard to the following legislation and guidance::

- General Data Protection Regulation;
- Freedom of Information Act 2000;
- Limitation Act 1980 (as amended by the Limitation Amendment Act 1980); and
- Data Protection Act 2018.
- Information Records Management Society (2016) 'Information Management Toolkit for Schools';
- DfE (2018) 'Data protection: a toolkit for schools'; and
- DfE (2018) 'Careers guidance and access for education and training providers'.

#### Responsibilities

- > The Academy has a responsibility for maintaining its records and record-keeping systems in line with statutory requirements.
- > The Headteacher holds the overall responsibility for this policy and for ensuring it is implemented correctly.
- > The DPO is responsible for the management of records at the Academy.
- The DPO is responsible for promoting compliance with this policy and reviewing the policy on an annual basis, in conjunction with the Headteacher.
- The DPO is responsible for ensuring that all records are stored securely, in accordance with the retention periods outlined in this policy and are disposed of safely and correctly.
- ➤ All staff members are responsible for ensuring that any records for which they are responsible for are accurate, maintained securely and disposed of correctly, in line with the provisions of this policy.

#### Management of pupil records

Pupil records are specific documents that are used throughout a pupil's time in the education system – they are passed to each school that a pupil attends and includes all personal information relating to them (e.g. date of birth, home address), as well as their progress and achievement.

The following information is stored on the front of a pupil record, and will be easily accessible:

- Forename, surname, gender and date of birth;
- Unique pupil number;
- Note of the date when the file was opened; and
- Note of the date when the file was closed, if appropriate.

The following information is stored inside the front cover of a pupil record, and will be easily accessible:

- Ethnic origin, religion and first language (if not English);
- Any preferred names;
- Position in their family (e.g. eldest sibling);
- Emergency contact details and the name of the pupil's doctor;
- Any allergies or other medical conditions that are important to be aware of;
- Names of parents, including their home address(es) and telephone number(s);
- Name of the Academy, admission number, the date of admission and the date of leaving, where appropriate; and
- Any other agency involvement (e.g. speech and language therapist).

The following information is stored in a pupil record, and will be easily accessible:

- Admissions form:
- Details of any SEND;
- If the pupil has attended an early years setting, the record of transfer;
- Fair processing notice only the most recent notice will be included;
- Annual written reports to parents;
- National curriculum and agreed syllabus record sheets;
- Notes relating to major incidents and accidents involving the pupil;
- Any information about an EHC plan and support offered in relation to the EHC plan;
- Any notes indicating child protection disclosures and reports are held;
- Any information relating to exclusions;
- Any correspondence with parents or external agencies relating to major issues (e.g. mental health); and
- Notes indicating that records of complaints made by parents or the pupil are held.

The following information is subject to shorter retention periods and, therefore, will be stored separately in a personal file for the pupil in the Academy's office:

- Absence notes;
- Parental and, where appropriate, pupil consent forms for educational visits, photographs and videos, etc.; and
- Correspondence with parents about minor issues (e.g. behaviour).

Hard copies of disclosures and reports relating to child protection are stored in a sealed envelope, in a securely locked filing cabinet in the Academy's office – a note indicating this is marked on the pupil's file.

Hard copies of complaints made by parents or pupils are stored in a file in the Headteacher's office – a note indicating this is marked on the pupil's file.

Actual copies of accident and incident information are stored separately on the Academy's management information system and held in line with the retention periods outlined in this policy – a note indicating this is marked on the pupil's file. An additional copy may be placed in the pupil's file in the event of a major accident or incident.

The Academy will ensure that no pupil records are altered or amended before transferring them to the next school that the pupil will attend.

The only exception to the above is if any records placed on the pupil's file have a shorter retention period and may need to be removed. In such cases, the DPO responsible for disposing records, will remove these records.

Electronic records relating to a pupil's record will also be transferred to the pupils' next school. The section below in this policy outlines how electronic records will be transferred.

If any pupil attends the Academy until statutory school leaving age, the Academy will keep the pupil's records until the pupil reaches the age of 25 years.

The Academy will, wherever possible, avoid sending a pupil record by post. Where a pupil record must be sent by post, it will be sent by registered post, with an accompanying list of the files included. The Academy it is sent to is required to sign a copy of the list to indicate that they have received the files and return this to the Academy.

#### Retention of pupil records and other pupil-related information

The table below outlines the Academy's retention periods for individual pupil records and the action that will be taken after the retention period, in line with any requirements.

| Type of file  | Retention period  | Action after retention period ends                               |
|---|---|--|
| Personal identifiers, contacts and personal characteristics Images used for identification purposes | For the duration of the event/activity, or whilst the pupil remains at the Academy, whichever is less, plus one month | Securely disposed of   |
| Images used in displays in the Academy  | Whilst the pupil is at the Academy  | Securely disposed of   |
| Images used for marketing purposes, or other  | In line with the consent period   | Securely disposed of   |
| Biometric data  | For the duration of the event/activity, or whilst the pupil remains at the Academy, whichever is less, plus one month | Securely disposed of   |
| Postcodes, names and characteristics  | Whilst the pupil is at the Academy, plus five years   | Securely disposed of   |
| House number and road   | For the duration of the event/activity, plus one month  | Securely disposed of   |
| Admissions  |   |  |
| Register of admissions  | Whilst the pupil remains at the Academy, plus one year  | Information is reviewed and the register may be kept permanently |
| Admissions appeals  | Whilst the pupil remains at the Academy, plus five years  | Securely disposed of   |
| Secondary school admissions   | Whilst the pupil remains at the Academy, plus one year  | Securely disposed of   |

|  | <b>.</b>  |                                   |
|--|---|-----------------------------------|
| Proof of address (supplied as part of the admissions process)  | Whilst the pupil remains at the Academy, plus one year  | Securely disposed of              |
| Supplementary information submitted, including religious and medical information etc. (where the admission was successful)     | Whilst the pupil remains at the Academy, plus one year  | Securely disposed of              |
| Supplementary information submitted, including religious and medical information etc. (where the admission was not successful) | Whilst the pupil remains at the Academy, plus five years  | Securely disposed of              |
| Pupils' educational records  |   |                                   |
| Pupils' educational records  | 25 years after the pupil's date of birth, with their personal data removed  | Securely disposed of              |
| Public examination results   | <ul> <li>Added to the pupil's record and transferred to the next school / college.</li> <li>Copies with pupils' names are held whilst the pupil is at the Academy, plus five years.</li> <li>Copies with pupils' names removed are held for 25 years after the pupil's date of birth</li> </ul> | Returned to the examination board |
| Internal examination results   | <ul> <li>Added to the pupil's record and transferred to next school</li> <li>Copies with the pupil's personal data are held whilst the pupil is at the Academy, plus five years</li> <li>Copies with personal data removed are held for 25 years after the pupil's date of birth</li> </ul>     | Securely disposed of              |
| Behaviour records  | <ul> <li>Added to the pupil's record and transferred to the next school</li> <li>Copies are held whilst the pupil is at the Academy, plus one year</li> </ul>   | Securely disposed of              |
| Exclusion records  | <ul> <li>Added to the pupil's record and transferred to the next school</li> <li>Copies are held whilst the pupil is at the Academy, plus one year</li> </ul>   | Securely disposed of              |
| Child protection records held in a separate file   | 25 years after the pupil's date of birth (31 years for a student with EHCP)   | Securely disposed of – shredded   |
| Education, training or employment destinations data  | Whilst the pupil is at the Academy, plus three years or from the end of KS4, whichever is earliest  | Securely disposed of              |

| Attendance  |  |  |
|---|--|--|
| Attendance registers  | <ul> <li>Whilst the pupil remains at the Academy, plus one year</li> <li>Non-identifiable summary statistics are held after the initial retention period for 25 years after the pupil's date of birth</li> </ul>   | Securely disposed of   |
| Letters authorising absence   | <ul> <li>Whilst the pupil remains at the Academy, plus one year</li> <li>Non-identifiable summary statistics are held after the initial retention period for 25 years after the pupil's date of birth</li> </ul>   | Securely disposed of   |
| Medical information and administr                                   | ation  |  |
| Permission slips  | For the duration of the period that medication is given, plus one month  | Securely disposed of   |
| Medical conditions – ongoing management                             | <ul> <li>Added to the pupil's record and transferred to the next school</li> <li>Copies held whilst the pupil is at the Academy, plus one year</li> </ul>  | Securely disposed of   |
| Medical incidents that have a behavioural or safeguarding influence | <ul> <li>Added to the pupil's record and transferred to the next school</li> <li>Copies held whilst the pupil is at the Academy, plus 25 years</li> </ul>  | Securely disposed of   |
| SEND  |  |  |
| SEND files, reviews and individual education plans                  | <ul> <li>25 years after the pupil's date of birth (as stated on the pupil's record) information is reviewed and the file may be kept for longer than necessary if it is required for the Academy to defend themselves in a 'failure to provide sufficient education' case</li> <li>An EHC plan maintained under section 37 of the Children and Families Act 2014 (and any amendments to the statement or plan) 25 years after the pupil's date of birth (as stated on the pupil's record)</li> </ul> | Securely disposed of,<br>unless it is subject to a<br>legal hold |
| Information and advice provided to parents regarding SEND           | 25 years after the pupil's date of birth (as stated on the pupil's record)   | Securely disposed of,<br>unless it is subject to a<br>legal hold |

| Accessibility strategy  | 25 years after the pupil's date of birth (as stated on the pupil's record)  | Securely disposed of, unless it is subject to a legal hold |  |
|---|---|--|--|
| Curriculum management   | Curriculum management   |  |  |
| SATs results  | 25 years after the pupil's date of birth (as stated on the pupil's record)  | Securely disposed of                                       |  |
| Examination papers  | Until the appeals/validation process has been completed   | Securely disposed of                                       |  |
| Published Admission Number (PAN) reports  | Current academic year, plus six years   | Securely disposed of                                       |  |
| Valued added and contextual data  | Current academic year, plus six years   | Securely disposed of                                       |  |
| Self-evaluation forms   | Current academic year, plus six years   | Securely disposed of                                       |  |
| Pupils' work  | Returned to pupils at the end of the academic year, or retained for the current academic year, plus one year  | Securely disposed of                                       |  |
| Extra-curricular activities   |   |  |  |
| Field file – information taken on<br>Academy trips                              | <ul> <li>Until the conclusion of the trip, plus one month</li> <li>Where a minor incident occurs, field files are added to the core system as appropriate</li> </ul>                  | Securely disposed of                                       |  |
| Financial information relating to Academy trips                                 | Whilst the pupil remains at the Academy, plus one year  | Securely disposed of                                       |  |
| Parental consent forms for<br>Academy trips where no major<br>incident occurred | Until the conclusion of the trip  | Securely disposed of                                       |  |
| Parental consent forms for<br>Academy trips where a major<br>incident occurred  | 25 years after the pupil's date of birth on the pupil's record (permission slips of all pupils on the trip will also be held to show that the rules had been followed for all pupils) | Securely disposed of                                       |  |
| Walking bus registers   | Three years from the date of the register being taken   | Securely disposed of                                       |  |
| Educational visitors in the Academy – sharing of personal information           | Until the conclusion of the visit, plus one month   | Securely disposed of                                       |  |
|   | -   |  |  |

| Family liaison officers and home-school liaison assistants (day books) | Current academic year, plus two years               | Reviewed and destroyed if no longer required |
|--|---|--|
| Reports for outside agencies   | Duration of the pupil's time at the Academy         | Securely disposed of                         |
| Referral forms   | Whilst the referral is current                      | Securely disposed of                         |
| Contact data sheets  | Current academic year                               | Reviewed and destroyed if no longer active   |
| Contact database entries   | Current academic year                               | Reviewed and destroyed if no longer required |
| Group registers  | Current academic year, plus two years               | Securely disposed of                         |
| Catering and free school meal management (meal administration)         | Whilst the pupil is at the Academy, plus one year   | Securely disposed of                         |
| Meal eligibility   | Whilst the pupil is at the Academy, plus five years | Securely disposed of                         |

#### **Retention of staff records**

The table below outlines the Academy's retention period for staff records and the action that will be taken after the retention period, in line with any requirements.

| Type of file   | Retention period                          | Action after retention period ends |  |
|--|---|------------------------------------|--|
| Operational  | Operational                               |                                    |  |
| Staff members' personal file                             | Termination of employment, plus six years | Securely disposed of               |  |
| Timesheets   | Current academic year, plus six years     | Securely disposed of               |  |
| Annual appraisal and assessment records                  | Current academic year, plus five years    | Securely disposed of               |  |
| Recruitment  |   |                                    |  |
| Records relating to the appointment of a new Headteacher | Date of appointment, plus six years       | Securely disposed of               |  |

| Records relating to the appointment of new members of staff (unsuccessful candidates) | Date of appointment of successful candidate, plus six months  | Securely disposed of  |
|---|---|---|
| Records relating to the appointment of new members of staff (successful candidates)   | Relevant information added to the member of staff's personal file and other information retained for six months   | Securely disposed of  |
| DBS certificates  | Up to six months  | Securely disposed of  |
| After identity has been proven  | Reviewed and a note kept of what was seen and what has been checked – if it is necessary to keep a copy this will be placed on the staff member's personal file, if not,  | Securely disposed of  |
| Evidence of right to work in the UK   | Added to staff personal file or, if kept separately, termination of employment, plus no longer than two years   | Securely disposed of  |
| Disciplinary and grievance proced   | dures   |   |
| Child protection allegations, including where the allegation is unproven              | <ul> <li>Added to staff personal file, and until the individual's normal retirement age, or 10 years from the date of the allegation – whichever is longer</li> <li>If allegations are malicious, they are removed from personal files</li> </ul> | Reviewed and securely disposed of – shredded  |
| Oral warnings   | Date of warning, plus six months  | Securely disposed of – if placed on staff personal file, removed from file          |
| Written warning – level 1   | Date of warning, plus six months  | Securely disposed of –<br>if placed on staff<br>personal file, removed<br>from file |
| Written warning – level 2   | Date of warning, plus 12 months   | Securely disposed of – if placed on staff personal file, removed from file          |
| Final warning   | Date of warning, plus 18 months   | Securely disposed of – if placed on staff personal file, removed from file          |
| Records relating to unproven incidents  | Conclusion of the case, unless the incident is child protection related, then it is disposed of as above  | Securely disposed of  |

## Retention of senior leadership and management records

The table below outlines the Academy's retention periods for senior leadership and management records, and the action that will be taken after the retention period, in line with any requirements.

| Type of file   | Retention period   | Action after retention period ends   |
|--|--|--|
| Trust Board  |  |  |
| Agendas for Trust Board meetings                               | One copy alongside the original set of minutes – all others disposed of without retention  | Securely disposed of   |
| Original, signed copies of the minutes of Trust Board meetings | Permanent  | If unable to store, these will be provided to the county archives service  |
| Inspection copies of the minutes of Trust Board meetings       | Date of meeting, plus three years  | Shredded if they contain any sensitive and personal information  |
| Reports presented to the Trust Board                           | Minimum of six years, unless they refer to individual reports – these are kept permanently | Securely disposed of or, if they refer to individual reports, retained with the signed, original copy of minutes     |
| Meeting papers relating to the annual parents' meeting         | Date of meeting, plus a minimum of six years   | Securely disposed of   |
| Instruments of government, including articles of association   | Permanent  | If unable to store, these will be provided to the county archives service  |
| Trusts and endowments managed by the Trust Board               | Permanent  | Retained in the Academy whilst it remains open, then provided to the county archives service when the Academy closes |
| Action plans created and administered by the Trust Board       | Duration of the action plan, plus three years  | Securely disposed of   |
| Policy documents created and administered by the Trust Board   | Duration of the policy, plus three years   | Securely disposed of   |

| Records relating to complaints dealt with by the Trust Board   | Date of the resolution of the complaint, plus a minimum of six years | Reviewed for further retention in case of contentious disputes, then securely disposed of |
|--|--|---|
| Annual reports created under the requirements of The Education (Governors' Annual Reports) (England) (Amendment) Regulations 2002            | Date of report, plus 10 years  | Securely disposed of  |
| Proposals concerning changing the status of the Academy  | Date proposal accepted or declined, plus three years                 | Securely disposed of  |
| Headteacher and SLT  |  |   |
| Minutes of SLT meetings and the meetings of other internal administrative bodies   | Date of the meeting, plus three years                                | Reviewed and securely disposed of   |
| Reports created by the Headteacher or SLT  | Date of the report, plus a minimum of three years                    | Reviewed and securely disposed of   |
| Records created by the Headteacher, Deputy Headteacher, heads of year and other members of staff with administrative responsibilities        | Current academic year, plus six years                                | Reviewed and securely disposed of   |
| Correspondence created by the Headteacher, Deputy Headteacher, heads of year and other members of staff with administrative responsibilities | Date of correspondence, plus three years                             | Reviewed and securely disposed of   |
| Professional development plan  | Duration of the plan, plus six years                                 | Securely disposed of  |
| Academy development plan   | Duration of the plan, plus three years                               | Securely disposed of  |

## Retention of health and safety records

The table below outlines the Academy's retention periods for health and safety records, and the action that will be taken after the retention period, in line with any requirements.

|  | Type of file      | Retention period | Action after retention period ends |
|--|-------------------|------------------|------------------------------------|
|  | Health and safety |                  |                                    |

| Duration of policy, plus three years   | Securely disposed of   |
|--|--|
| Duration of risk assessment, plus three years  | Securely disposed of   |
| Date of incident, plus 12 years. In the case of serious accidents, a retention period of 15 years is applied | Securely disposed of   |
| 25 years after the pupil's date of birth, on the pupil's record  | Securely disposed of   |
| Date of the incident, plus six years   | Securely disposed of   |
| Current academic year, plus 40 years   | Securely disposed of   |
| Date of last action, plus 40 years   | Securely disposed of   |
| Date of last action, plus 50 years   | Securely disposed of   |
| Current academic year, plus six years  | Securely disposed of   |
|  | Duration of risk assessment, plus three years  Date of incident, plus 12 years. In the case of serious accidents, a retention period of 15 years is applied  25 years after the pupil's date of birth, on the pupil's record  Date of the incident, plus six years  Current academic year, plus 40 years  Date of last action, plus 40 years  Date of last action, plus 50 years |

#### **Retention of financial records**

The table below outlines the Academy's retention periods for financial records and the action that will be taken after the retention period, in line with any requirements.

| Type of file   | Retention period                        | Action after retention period ends |
|--|---|------------------------------------|
| Payroll pensions   |   |                                    |
| Maternity pay records  | Current academic year, plus three years | Securely disposed of               |
| Records held under Retirement<br>Benefits Schemes (Information<br>Powers) Regulations 1995 | Current academic year, plus six years   | Securely disposed of               |
| Risk management and insurance  |   |                                    |

| Employer's liability insurance certificate  | Closure of the Academy, plus 40 years        | Securely disposed of                              |
|---|--|---|
| Asset management  |  |   |
| Inventories of furniture and equipment  | Current academic year, plus six years        | Securely disposed of                              |
| Burglary, theft and vandalism report forms  | Current academic year, plus six years        | Securely disposed of                              |
| Accounts and statements including budget management   |  |   |
| Annual accounts   | Current academic year, plus six years        | Disposed of against common standards              |
| Loans and grants managed by the Academy   | Date of last payment, plus 12 years          | Information is reviewed then securely disposed of |
| All records relating to the creation and management of budgets                                | Duration of the budget, plus three years     | Securely disposed of                              |
| Invoices, receipts, order books, requisitions and delivery notices                            | Current financial year, plus six years       | Securely disposed of                              |
| Records relating to the collection and banking of monies                                      | Current financial year, plus six years       | Securely disposed of                              |
| Records relating to the identification and collection of debt                                 | Current financial year, plus six years       | Securely disposed of                              |
| Contract management   |  |   |
| All records relating to the management of contracts under seal                                | Last payment on the contract, plus 12 years  | Securely disposed of                              |
| All records relating to the management of contracts under signature                           | Last payment on the contract, plus six years | Securely disposed of                              |
| All records relating to the monitoring of contracts   | Current academic year, plus two years        | Securely disposed of                              |
| Academy fund  |  |   |
| Cheque books, paying in books, ledgers, invoices, receipts, bank statements and journey books | Current academic year, plus six years        | Securely disposed of                              |
| School meals  |  |   |
| Free school meals registers   | Current academic year, plus six years        | Securely disposed of                              |
| <del></del>   |  |   |

| School meals registers      | Current academic year, plus three years | Securely disposed of |
|-----------------------------|---|----------------------|
| School meals summary sheets | Current academic year, plus three years | Securely disposed of |

## **Retention of other Academy records**

The table below outlines the Academy's retention periods for any other records held by the Academy, and the action that will be taken after the retention period, in line with any requirements.

| Type of file   | Retention period                                   | Action after retention period ends                          |  |  |
|--|--|---|--|--|
| Property management  | Property management                                |   |  |  |
| Title deeds of properties belonging to the Academy   | Permanent  | Transferred to new owners if the building is leased or sold |  |  |
| Plans of property belonging to the Academy   | For as long as the building belongs to the Academy | Transferred to new owners if the building is leased or sold |  |  |
| Leases of property leased by or to the Academy   | Expiry of lease, plus six years                    | Securely disposed of  |  |  |
| Records relating to the letting of Academy premises  | Current financial year, plus six years             | Securely disposed of  |  |  |
| Maintenance  | Maintenance  |   |  |  |
| All records relating to the maintenance of the Academy carried out by contractors          | Current academic year, plus six years              | Securely disposed of  |  |  |
| All records relating to the maintenance of the Academy carried out by Academy employees    | Current academic year, plus six years              | Securely disposed of  |  |  |
| Operational administration   |  |   |  |  |
| General file series  | Current academic year, plus five years             | Reviewed and securely disposed of                           |  |  |
| Records relating to the creation and publication of the Academy brochure and/or prospectus | Current academic year, plus three years            | Disposed of against common standards                        |  |  |

| Records relating to the creation and distribution of circulars to staff, parents or pupils                   | Current academic year, plus one year  | Disposed of against common standards |
|--|---------------------------------------|--------------------------------------|
| Newsletters and other items with short operational use   | Current academic year plus one year   | Disposed of against common standards |
| Visitors' books and signing-in sheets  | Current academic year, plus six years | Reviewed then securely disposed of   |
| Records relating to the creation and management of parent-teacher associations and/or old pupil associations | Current academic year, plus six years | Reviewed then securely disposed of   |

#### **Identifying information**

Under the GDPR, all individuals have the right to data minimisation and data protection by design and default – as the data controller, the Academy ensures appropriate measures are in place for individuals to exercise this right.

Wherever possible, the Academy uses pseudonymisation, also known as the 'blurring technique', to reduce risk of identification.

Once an individual has left the Academy, if identifiers such as names and dates of birth are no longer required, these are removed, or less specific personal data is used (e.g. the month of birth rather than specific date) the data is blurred slightly.

Where data is required to be retained over time (e.g. attendance data), the Academy removes any personal data not required and keeps only the data needed – in this example, the statistics of attendance rather than personal information.

#### Storing and protecting information

- The DPO will undertake a risk analysis to identify which records are vital to Academy management and these records will be stored in the most secure manner.
- The DPO will conduct a back-up of information on a termly basis to ensure that all data can still be accessed in the event of a security breach (e.g. a virus, and prevent any loss or theft of data).
- ➤ Where possible, backed-up information will be stored off the Academy premises, using a central back-up service operated by the LA.
- Confidential paper records are kept in a locked filing cabinet, drawer or safe, with restricted access.
- ➤ Confidential paper records are not left unattended or in clear view when held in a location with general access.
- > Digital data is coded, encrypted or password-protected, both on a local hard drive and on a network drive that is regularly backed-up off-site.
- > Where data is saved on removable storage or a portable device, the device is kept in a locked and fireproof filing cabinet, drawer or safe when not in use.
- Memory sticks are not used to hold personal information unless they are password-protected and fully encrypted.
- ➤ All electronic devices are password-protected to protect the information on the device in case of theft.

- > Where possible, the Academy enables electronic devices to allow the remote blocking or deletion of data in case of theft.
- > Staff and Trustees do not use their personal laptops or computers for Academy purposes.
- ➤ All members of staff are provided with their own secure login and password, and every computer regularly prompts users to change their password.
- ➤ Emails containing sensitive or confidential information are password-protected to ensure that only the recipient is able to access the information. The password will be shared with the recipient in a separate email.
- Circular emails to parents are sent blind carbon copy (bcc), so email addresses are not disclosed to other recipients.
- > When sending confidential information by fax, members of staff always check that the recipient is correct before sending.
- ➤ Where personal information that could be considered private or confidential is taken off the premises, to fulfil the purpose of the data in line with the GDPR, either in an electronic or paper format, staff take extra care to follow the same procedures for security (e.g. keeping devices under lock and key). The person taking the information from the Academy premises accepts full responsibility for the security of the data.
- > Before sharing data, staff always ensure that:
  - They have consent from data subjects to share it.
  - Adequate security is in place to protect it.
  - The data recipient has been outlined in a privacy notice.
- ➤ All staff members will implement a 'clear desk policy' to avoid unauthorised access to physical records containing sensitive or personal information. All confidential information will be stored in a securely locked filing cabinet, drawer or safe with restricted access.
- ➤ Under no circumstances are visitors allowed access to confidential or personal information. Visitors to areas of the Academy containing sensitive information are supervised at all times.
- The physical security of the Academy's buildings and storage systems, and access to them, is reviewed termly by the site manager in conjunction with the DPO. If an increased risk in vandalism, burglary or theft is identified, this will be reported to the Headteacher and extra measures to secure data storage will be put in place.
- The Academy takes its duties under the GDPR seriously and any unauthorised disclosure may result in disciplinary action.
- > The DPO is responsible for continuity and recovery measures are in place to ensure the security of protected data.
- Any damage to or theft of data will be managed in accordance with the Academy's Security Breach Management Plan.

### **Accessing information**

We are transparent with data subjects, the information we hold and how it can be accessed.

All members of staff, parents of registered pupils and other users of the Academy (e.g. visitors and third-party clubs) are entitled to:

- Know what information the Academy holds and processes about them or their child and why.
- Understand how to gain access to it.
- Understand how to provide and withdraw consent to information being held.
- Understand what the Academy is doing to comply with its obligations under the GDPR.

All members of staff, parents of registered pupils and other users of the Academy and its facilities have the right, under the GDPR, to access certain personal data being held about them or their child.

Personal information can be shared with pupils once they are considered to be at an appropriate age and responsible for their own affairs; although, this information can still be shared with parents.

Pupils who are considered to be at an appropriate age to make decisions for themselves are entitled to have their personal information handled in accordance with their rights.

The Academy will adhere to the provisions outlined in the Academy's Data Protection Policy when responding to requests seeking access to personal information.

#### **Digital continuity statement**

Digital data that is retained for longer than 6 years will be named as part of a digital continuity statement. The DPO will identify any digital data that will need to be named as part of a digital continuity statement.

The data will be archived to dedicated files on the Academy's server, which are password-protected – this will be backed-up in accordance with the section above in this policy.

Memory sticks will never be used to store digital data, subject to a digital continuity statement. The IT technician will review new and existing storage methods annually and, where appropriate, add them to the digital continuity statement.

The following information will be included within the digital continuity statement:

- A statement of purpose and requirements for keeping the records;
- The names of the individuals responsible for long term data preservation;
- A description of the information assets to be covered by the digital preservation statement;
- A description of when the record needs to be captured into the approved file formats;
- A description of the appropriate supported file formats for long-term preservation;
- A description of the retention of all software specification information and licence information; and
- A description of how access to the information asset register is to be managed in accordance with the GDPR.

#### Information audit

The Academy conducts information audits on an annual basis against all information held by the Academy to evaluate the information the Academy is holding, receiving and using, and to ensure that this is correctly managed in accordance with the GDPR. This includes the following information:

- Paper documents and record;
- Electronic documents and records;
- Databases:
- Microfilm or microfiche:
- Sound recordings;
- Video and photographic records; and
- Hybrid files, containing both paper and electronic information.

The information audit may be completed in a number of ways, including, but not limited to:

- Interviews with staff members with key responsibilities to identify information, flows, etc.
- Questionnaires to key staff members to identify information and information flows, etc.
- A mixture of the above.

The DPO is responsible for completing the information audit. The information audit will include the following:

- The Academy's data needs;
- The information needed to meet those needs;
- The format in which data is stored;
- How long data needs to be kept for;
- Vital records status and any protective marking; and
- Who is responsible for maintaining the original document.

The DPO will consult with staff members involved in the information audit process to ensure that the information is accurate.

Once it has been confirmed that the information is accurate, the DPO will record all details on the Academy's Information Asset Register.

The information displayed on the Information Asset Register will be shared with the Headteacher to gain their approval.

### **Disposal of data**

Where disposal of information is outlined as standard disposal, this will be recycled appropriate to the form of the information (e.g. paper recycling, electronic recycling).

Where disposal of information is outlined as secure disposal, this will be shredded or pulped and electronic information will be scrubbed clean and, where possible, cut. The DPO will keep a record of all files that have been destroyed.

Where the disposal action is indicated as reviewed before it is disposed of, the DPO will review the information against its administrative value – if the information should be kept for administrative value, the DPO will keep a record of this.

If, after the review, it is determined that the data should be disposed of, it will be destroyed in accordance with the disposal action outlined in this policy.

Where information has been kept for administrative purposes, the DPO will review the information again after three years and conduct the same process. If it needs to be destroyed, it will be destroyed in accordance with the disposal action outlined in this policy. If any information is kept, the information will be reviewed every three subsequent years.

Where information must be kept permanently, this information is exempt from the normal review procedures

#### **Monitoring & review**

This policy will be reviewed every two years by the DPO, in conjunction with the Headteacher. Any changes made to this policy will be communicated to all members of staff and the Trust Board.

This policy will be implemented in accordance with the following Academy policies and procedures:

- Data Protection Policy;
- Freedom of Information Policy:
- Data and E-Security Breach Prevention and Management Plan;
- Disposal of Records Log;
- Information Asset Register; and
- Archived Files Log.